



Bid Number: GEM/2022/B/2008702

Dated: 04-03-2022

Bid Document

Bid Details	
Bid End Date/Time	28-03-2022 18:00:00
Bid Opening Date/Time	28-03-2022 18:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Ministry Of Health And Family Welfare
Department Name	Department Of Health And Family Welfare
Organisation Name	All India Institute Of Medical Sciences (aiims)
Office Name	Bilaspur Himachal Pradesh
Item Category	Healthcare Sanitation Service
Contract Period	1 Year(s)
Minimum Average Annual Turnover of the Bidder	300 Lakh (s)
Years of Past Experience required	3 Year (s)
Past Experience of Similar Services required	Yes
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
SHG Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No
Time allowed for Technical Clarifications during technical evaluation	3 Days
Estimated Bid Value	66545076
Evaluation Method	Total value wise evaluation

EMD Detail

Advisory Bank	State Bank of India
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EMD Percentage(%)	1.51
EMD Amount	1004831

ePBG Detail

Advisory Bank	State Bank of India
ePBG Percentage(%)	3.00
Duration of ePBG required (Months).	14

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

Executive Director, AIIMS Bilaspur

All India Institute of Medical Sciences (AIIMS), Bilaspur, Himachal Pradesh - 174001, Ministry of Health and Family Welfare

(Dr. Vs Negi)

Splitting

Bid splitting not applied.

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

4. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Additional Qualification/Data Required

Additional Scope of Work and Size of Areas to be Serviced: [1646393069.pdf](#)

Additional Machinery and Cleaning Agent Requirements (If any on a Monthly Basis): [1646393073.pdf](#)

This Bid is based on Quality & Cost Based Selection (QCBS) . The technical qualification parameters are :-

Parameter Name	Max Marks	Cutoff Marks	Qualification Methodology Document
Total years of experience in the field of sanitation and housekeeping Services	20	4	View File
Total average annual turnover in the business of providing sanitation and housekeeping Services	20	4	View File
Total number of sanitation man power on roll (Determined from Form 9A, EPF & 5-Return of Contribution to ESI)	30	10	View File
Quantum of services satisfactorily provided under a single contract for sanitation and housekeeping purpose	10	2	View File
Number of contracts satisfactorily provided to a minimum of 300-bedded hospital with at least 120 sanitation staff under each contract, during the last five financial years starting from 2015-16	10	2	View File
Master sanitation and housekeeping Plan presentation	10	4	View File

Total Minimum Qualifying Marks for Technical Score: 26

QCBS Weightage(Technical:Financial):30:70

Presentation Venue:Conference Hall, First floor, Admin Block, AIIMS Bilaspur, HP 174001

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
11-03-2022 15:00:00	Conference Hall, First floor, Admin Block, AIIMS Bilaspur, HP 174001

Healthcare Sanitation Service (243)

Technical Specifications

Specification	Values
Core	
Category of Resource	Sanitary Attendant
Number Of Working Days in Week	7
Cleaning Cycle	Daily

Specification	Values
Frequency of Cleaning(per day)	4
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mohammad Kausar	174001,aiims ,kothipura,changar palasia	243	<ul style="list-style-type: none"> Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 19955

Healthcare Sanitation Service (12)

Technical Specifications

Specification	Values
Core	
Category of Resource	Floor Supervisor
Number Of Working Days in Week	7
Cleaning Cycle	Daily
Frequency of Cleaning(per day)	4
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mohammad Kausar	174001,aiims ,kothipura,changar palasia	12	<ul style="list-style-type: none">Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 24013

Healthcare Sanitation Service (3)

Technical Specifications

Specification	Values
Core	
Category of Resource	Facility Manager
Number Of Working Days in Week	7
Cleaning Cycle	Daily
Frequency of Cleaning(per day)	4
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
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S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mohammad Kausar	174001,aiims ,kothipura,changar palasia	3	<ul style="list-style-type: none"> Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 24013

Healthcare Sanitation Service (1)

Technical Specifications

Specification	Values
Core	
Category of Resource	Sr. Facility Manager
Number Of Working Days in Week	7
Cleaning Cycle	Daily
Frequency of Cleaning(per day)	4
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mohammad Kausar	174001,aiims ,kothipura,changar palasia	1	<ul style="list-style-type: none"> Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 22731

Healthcare Sanitation Service (1)

Technical Specifications

Specification	Values
Core	
Category of Resource	Store Keeper
Number Of Working Days in Week	7
Cleaning Cycle	Daily
Frequency of Cleaning(per day)	4
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mohammad Kausar	174001,aiims ,kothipura,changar palasia	1	<ul style="list-style-type: none">Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 24013

Healthcare Sanitation Service (3)

Technical Specifications

Specification	Values
Core	
Category of Resource	Plumber
Number Of Working Days in Week	7
Cleaning Cycle	Daily

Specification	Values
Frequency of Cleaning(per day)	4
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mohammad Kausar	174001,aiims ,kothipura,changar palasia	3	<ul style="list-style-type: none"> Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 21952

Healthcare Sanitation Service (1)

Technical Specifications

Specification	Values
Core	
Category of Resource	supervisor pest control
Number Of Working Days in Week	7
Cleaning Cycle	Daily
Frequency of Cleaning(per day)	4
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mohammad Kausar	174001,aiims ,kothipura,changar palasia	1	<ul style="list-style-type: none">Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 24013

Healthcare Sanitation Service (5)

Technical Specifications

Specification	Values
Core	
Category of Resource	Field worker pest control
Number Of Working Days in Week	7
Cleaning Cycle	Daily
Frequency of Cleaning(per day)	4
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
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S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mohammad Kausar	174001,aiims ,kothipura,changar palasia	5	<ul style="list-style-type: none"> Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 19955

Healthcare Sanitation Service (5)

Technical Specifications

Specification	Values
Core	
Category of Resource	Mali
Number Of Working Days in Week	7
Cleaning Cycle	Daily
Frequency of Cleaning(per day)	4
Machinery and Cleaning Agents	Customised List
Cost Consumable/Equipments	Consumables and equipment to be provided by the Service Provider (cost to be included by the service provider in his offered price)
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources	Additional Requirement
1	Mohammad Kausar	174001,aiims ,kothipura,changar palasia	5	<ul style="list-style-type: none"> Minimum Wage Per Month (Including ESI,PF,ELDI, PF Admin Charge, and relieving charges if applicable) in INR Inclusive of GST : 19955

Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 50% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses As detailed in the NIT uploaded .

3. Buyer Added Bid Specific SLA

Text Clause(s)

As detailed in the NIT uploaded

4. Buyer Added Bid Specific Scope Of Work(SOW)

Text Clause(s)

As detailed in the NIT uploaded

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---